

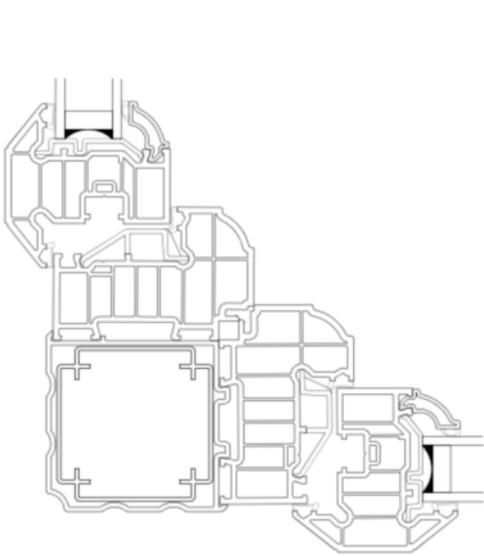
# PRODUCT update

Dear Customer

Revival products continue to gain in popularity and as a consequence, the range of contracts being taken on by Retail companies gets ever more advanced. It's all great news for us all and I hope you are all starting to see the benefits of having that ability to offer you customers exceptional products that are exclusive only to you in your area?

So, with the expansion of things, I thought it necessary to put together this little fact sheet to highlight the area that has caused a little concern for some of you - Bay Windows! Most products are still running through the Factory with welded outer frames, but those that are utilising Fully Mechanically jointed Windows have required a little assistance because there is a little additional work that needs to be done by your installers in this circumstance. Due to current manufacturing methods, mechanical outer frames have a very small area of override that creates no issue with normal windows, but does in the case of a Bay configuration. There is a requirement for the installers to cut away this excess area in this circumstance in order for the Bay Pole to be located in the correct position.

Please take note of the illustrations below that will help to ensure products are correctly coupled together when installers are on site.



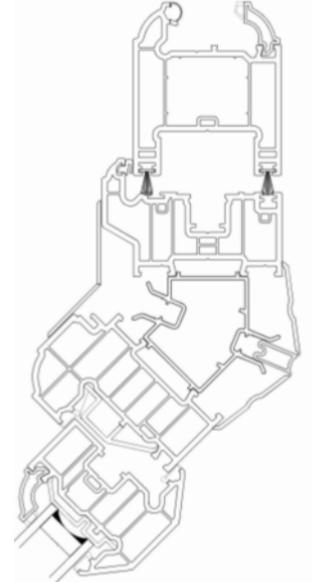
**Square Corner Post**

This shows that, at 90 degrees, the two Revival Windows come together perfectly and require nothing more than a silicon joint or 12mm quadrant trim, whichever you prefer?



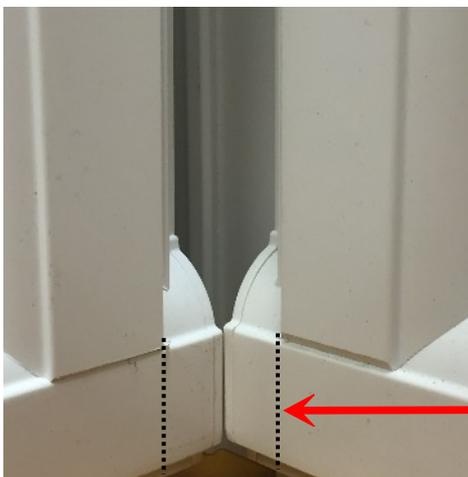
**Splayed Bay Pole**

This shows the two windows coupled to a 13 bay pole. In this circumstance, we Supply a flexible angle trim for use between the two products internally. Outside trim is as normal.



**Square Bay Pole with Mixed Product**

This shows a Revival product coupled to an 85mm Bi-Fold / FlushSASH Door product. Same applies as per the Splayed bay product as the Bi-Fold frame is of the same depth.



**Reported Issue**

This is the area that has been cause for concern and will only occur with the Mechanically jointed outer frame. Currently, we cannot route this area with the machines available to us within the factory and it is therefore a requirement of the installer to trim back this small area when the installation of a Bay pole/post is required. Obviously, the less the angle, the smaller the trimming needs to be, but at worst, it requires a 15mm trimming from each product.

We are working on a method to carry this out with machinery at production stage and will introduce this just as soon as we have the machinery to do so.

← Trim Lines